



Overhead Service Process

- 1) Call Customer Service to set up an account with an accurate address
- 2) If there is a pole on the same side of the street within 80' of the new service and it has a transformer on it, Gulf Power service crew will connect service once permit is approved
- 3) If there is no pole on the same side of the street within 80' of the proposed new service or if the pole does not have a transformer on it, then contact the area engineer (see the other side of this sheet for contact information)