

Why do some houses have power while others close by don't?

Transmission Line

Substation

Substations take power from transmission lines and feed it through distributions lines that branch out through your community

Distribution Line(s)

Depending on the type and location of damage to the electrical system, your next door neighbor might be without power while your lights remain on.

This is a common situation following a major outage event, where some customers might h ave power restored while others nearby are not yet back up and running.

Power Plant